

## **MEDIA RELEASE**

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### **NEW CHIEF OMBUD FOR THE COMMUNITY SCHEMES OMBUD SERVICE**

The Community Schemes Ombud Service (CSOS) welcomes Advocate Seeng Letele as its Chief Ombud, effective 03 April 2017.

Adv. Letele is in charge of the Department of Human Settlement's Legal Department and has been seconded to the CSOS. Adv. Letele was instrumental in the drafting of and driving the proclamation process of the Regulations to the Community Schemes Ombud Service Act, 2011 (Act No 9 of 2011) and Sectional Titles Schemes Management Act, 2011 (Act 8 of 2011). Her experience in the area of housing regulation and her passion for advocacy of consumer rights will provide the CSOS with the requisite leadership and direction the organisation needs in its current development phase. The CSOS welcomes her stewardship which will take the CSOS to the next level.

Furthermore, the Department of Human Settlement's Head of Corporate Services Ms. Nelly Letsholonyane has been seconded to the CSOS as Executive Manager Corporate Affairs (Acting).

The previous Chief Ombud, Mr Themba Mthethwa, has been seconded to the Department of Human Settlements to set up the office of the Housing Ombud/Human Settlements Ombud. The CSOS thanks Mr Mthethwa for his service and wishes him well in his new venture.

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