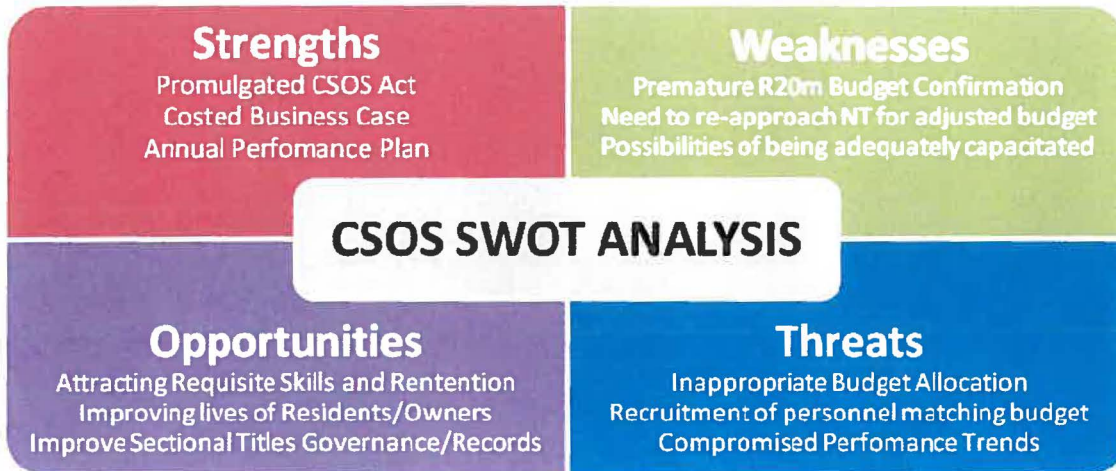


The NDHS will endeavour to obtain the budget for the **2013/14** financial year by all means possible whilst the future grant appropriations will be subject to the outcome of the budgeting processes of government and will further be a function of the ability of the entity to generate income by charging levies on schemes, charging for adjudication services and charging fees for scheme documentation services.

3.1.5 CSOS Institutional Capacity

A critical assessment of the organisation’s strengths, weaknesses, opportunities and threats is provided hereunder:

Figure 1: SWOT ANALYSIS



The NDHS couched all areas indicating CSOS strengths, especially the drafted documentation and policies as well as the drafted advertisements for the Chief Ombud and the Chief Financial Officer. Due to the funding constraints, the plan provides for the phased establishment of the entity, commencing with the establishment of the Head Office in the **2013/14** financial year and three regional offices in Gauteng, KwaZulu Natal and Western Cape in the **2014/15** financial year whilst the operations thereof will promptly commence on **1 April 2015**, subject to budgetary allocations.