

04 April 2023

CSOS CONNECT STAKEHOLDER ANNOUNCEMENT: NON-GO LIVE

The Community Schemes Ombud Services (CSOS) would like to apologise for the non-release of communicated new functionalities on CSOS Connect of our planned partial go-live on the 31st of March 2023.

We encountered technical issues pre-go live on the CSOS Connect solution which we had to fix before releasing to you our valued stakeholders.

CSOS Connect full functionality will go live on the 31st May 2023 with access to all CSOS services on the CSOS Connect platform.

We will communicate the go live as and when we release further modules and features once, we have received sign off on UAT and are satisfied with the new functionalities.

CSOS Connect Go Live on the 31st May 2023, we will communicate continuously as we build up to full functionality of CSOS Connect.

We thank you for your patience.

It is our primary goal to always provide you with exceptional customer service and user experience on the CSOS Connect platform.

Please look out for more details on our social media platforms and website for more information on CSOS Connect.

Visit www.csosconnect.org.za.

CSOS Connect. Easy Seamless Connected.

