

30 MAY 2023

THE CSOS TO CONDUCT A STAKEHOLDER PERCEPTION SURVEY

Dear Valued Stakeholder

As part of our ongoing efforts to improve the services and support we provide to you, our valued stakeholder, the Community Schemes Ombud Service (CSOS) is conducting a stakeholder perception survey. The results of the survey will help us learn how we can improve our service to you and become a better regulator overall.

The CSOS Stakeholder Perception Survey will be conducted in June 2023, and Siloam People Development Agency has been selected as the service provider to help manage the project. Please also note that your responses will not be shared with third (3rd) parties and will only be used to improve our service and support efforts to our stakeholders. * (All information, including that of the respondents, will be treated with the utmost confidentiality.) We look forward to receiving your most valued response and feedback.

For more information please contact the Marketing and Communication office, Lesiba Seshoka/Doniah Motsoeneng on: doniah.motsoeneng@csos.org.za OR lesiba.seshoka@csos.org.za

