

## **CONTACT DETAILS FOR DISPUTES AND COMPLAINTS**

- ❖ **To lodge** an application for Dispute Resolution please complete the application form and forward to the dedicated email address on the form:

[gp-complaints@csos.org.za](mailto:gp-complaints@csos.org.za)

[wc-complaints@csos.org.za](mailto:wc-complaints@csos.org.za)

<mailto:kzn-complaints@csos.org.za>

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**Application Form for Dispute Resolution, available on our website:**

<https://csos.org.za/forms/>

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- ❖ **To follow up** on an application for a reference number:

For Western Cape, Eastern Cape and Northern Cape:

Ms Pamela Ntlokwana - [pamella.ntlokwana@csos.org.za](mailto:pamella.ntlokwana@csos.org.za)

For KwaZulu Natal, Mpumalanga and Free State:

Nontobeko Dambuza - [Nontobeko.dambuza@csos.org.za](mailto:Nontobeko.dambuza@csos.org.za)

For Gauteng, Limpopo and North West:

Ms Ivy Masete - [ivy.masete@csos.org.za](mailto:ivy.masete@csos.org.za)

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- ❖ **For Queries** in respect of Disputes lodged with the CSOS, please contact our dedicated Call Centre: [info@csos.org.za](mailto:info@csos.org.za) or 0800 000 653.
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- ❖ **For Complaints** in respect of Disputes lodged with the CSOS, please contact the following:

**For Western Cape, Eastern Cape and Northern Cape:**

Ms Thora Sikholiwe - [Thora.Sikholiwe@csos.org.za](mailto:Thora.Sikholiwe@csos.org.za)



**For KwaZulu Natal, Mpumalanga and Free State:**

Ms Renusha Mahabeer - [Renusha.Mahabeer@csos.org.za](mailto:Renusha.Mahabeer@csos.org.za)

**For Gauteng, Limpopo and North West:**

Ms Charmaine Johnstone - [Charmaine.Johnstone@csos.org.za](mailto:Charmaine.Johnstone@csos.org.za)

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- ❖ For **Complaints** in respect of Governance, Compliance and Enforcement with the CSOS, please contact the following:

**For Western Cape, Eastern Cape and Northern Cape:**

Mr Monde Mpupu - [monde.mpupu@csos.org.za](mailto:monde.mpupu@csos.org.za)

**For KwaZulu Natal, Mpumalanga and Free State:**

Adv Bulelani Gwabeni - [Bulelani.Gwabeni@csos.org.za](mailto:Bulelani.Gwabeni@csos.org.za)

**For Gauteng, Limpopo and Northwest:**

Ms Asanda Taylor - [Asanda.taylor@csos.org.za](mailto:Asanda.taylor@csos.org.za)

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