

15 April 2026

STATEMENT TO THE CSOS STAKEHOLDERS

Clarification on Unauthorised Use of the CSOS Name

The Community Schemes Ombud Service (CSOS) has become aware of an event being promoted by ANGOR Property Specialists under the title “**CSOS & Owners – What Owners Need to Know**”, for which a participation fee is being charged.

The CSOS wishes to clarify that it did not authorise, endorse, or partner with ANGOR in relation to this event, nor did it grant permission for the use of the CSOS name or brand for promotional or commercial purposes.

CSOS further confirms that it does not charge members of the public for information sessions, education, or stakeholder engagements. All official CSOS programmes and communications are conducted free of charge and are communicated through CSOS-approved platforms.

Stakeholders and members of the public are advised to exercise caution and to verify the authenticity of any communication or event claiming association with CSOS.

CSOS management is engaging the relevant parties to address this matter.

For clarification or to confirm official CSOS communications, stakeholders may contact:

CSOS Call Centre: 0861 327 467

Email: info@csos.org.za

Stakeholders are encouraged to rely only on verified CSOS communication channels for accurate information.

